

## **TANZANIA REVENUE AUTHORITY**

ISO 9001:2015 Certified

# **USER MANUAL**

VERSION 1.1 29/12/2022

USER MANUAL FOR REGISRITATION OF NON-RESIDENT ELECTRONIC SERVICE PROVIDER/SUPPLIER

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#### 1.0 INTRODUCTION

Tanzania Revenue Authority (TRA) recognize that there is a need to create a level playing field between electronic service providers/suppliers having a physical presence and those rendering services virtually. To accomplish this a simplified online registration regime provided for under Regulation 4(2) and Regulation 6(1) of the Income tax (registration of non-resident electronic service providers) Regulations, 2022 respectively, has been prepared.

According, this User Manual (UM) provides is a guideline for registration of a Non-Resident through the taxpayer portal. The registration process will enable the taxpayer to obtain a Taxpayer Identification Number (TIN) and a Value Added Tax Registration Number (VRN) essential in fulfilling filing and tax payment obligations.

#### 2.0 OVERVIEW

The Digital Tax Registration feature shall enable a Non-resident Electronic Service Provider to register as a taxpayer in the United Republic of Tanzania as required by the law.

#### Key features or major functions performed by the system

- Individual Registration
- Entity Registration

#### User access

- Non-resident user will access the portal for registration of Taxpayer Identification Number (TIN) and Value Added Tax Registration Number (VRN).
- Non-resident users will be provided by reference number to check application status after applying for TIN. Credentials will be sent to official/corporate email address provided after registration approvals.
- The portal will be online and can be accessed in different browsers such as Opera, Chrome, Mozilla etc.
- Applicant must have access to his/her corporate email address.

#### 3.0 GETTING STARTED

#### 3.1 Individual Registration

URL: https://taxpayerportal.tra.go.tz

Open the above URL and click services



### Click Digital Tax Registration

TANZANIA REVENUE AUTHORITY ISO 9001: 2015 CERTIFIED	TAXPAYER	PORTAL	<b>Login</b>			
Do it Online						
Apply for TIN Apply and Register for Taxpayer's Identification Number by providing required Information.	Apply for Driving License Apply for provisional driving license so as to attend driving school and apply for new driving licen	Register Motor Vehicle Register imported motor vehicles and Change motor vehicle ownership	■ Digital Tax Registration			

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#### Click Individual Registration

	■
Taxpayer Registration	Home / Self Service / Non Resident Taxpayer Identity Number Registratic
TIN Application	TIN Application
Check Registration Status	Individual Registration     Enter the Email and valid mobile phone number.     OTP will be sent to your email address for verification so as to proceed with the Application.     Phone Code     Mobile Phone Number
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Capture business e-mail address, select Phone country code, complete phone number (9 digits) and click proceed.

<u> </u>	TAXPAYER PORTAL				
Taxpayer	Home / Self Service / Non Resident Texpayer Identity Number Registration				
Registration	TIN Application				
TIN Application	The Application				
Check Registration Status	Individual Registration Entity Registration  Finer the Email and valid mobile phone number.  OTP will be sent to your email address for verification so as to proceed with the Application.  Finer Lade United Kingdom +44   for Code United Kingdom +44   for Code United Kingdom +44  for Code United Kingdom +4				

One Time Passcode (OTP) will be sent to your email.

<u> </u>	■ TAXPAYER PORTAL
Taxpayer	Home / Self Service / Non Resident Taxpayer Identity Number Registration
Registration	
TIN Application	TIN Application
Check Registration Status	Individual Registration Entity Registration
	* Non-Resident Individual Registration
	Enter OTP that has been sent to your email Address, for Validation so as to proceed with the Third Registration.
	Submit
	Success     OTP has been sent to your email     O 2022

Login your email address to retrieve the One Time Passcode (OTP)

GMX	Home E-mail Cloud	Contacts Organizer Online Office Translator More	Q U Search Log out
Compose E-mail	Delete Sparn Reply	✓ Forward Move ✓     Sort ✓     Sort ✓	Ad closed by
Search Q	<ul> <li>e-filing@tra.go.tz</li> <li>Non Residence TIN Registration</li> </ul>	12:04 PM ☆ Non Residence TIN Registration Fullscreen	
Unread E-mails Favorites	GMX service Thank you for registering!	9:01 AM $\triangle$ Dne Time Passcode 325594 for verification	
Inbox 🔧 🖓	G Hero Wars Un nouveau serveur est ouvert	∎ X Ad	
<ul> <li>Display additional folders</li> <li>Trash</li> <li>Spam</li> </ul>			
Spann Sent Drafts			
+ New folder + Add e-mail account			
Help			

#### Capture One Time Passcode (OTP) and click submit

	■ TAXPAYER PORTAL
Taxpayer	Home / Self Service / Non Resident Taxpayer Identity Number Registration
Registration	
TIN Application	TIN Application
Check Registration Status	Individual Registration Entity Registration
	* Non-Resident Individual Registration
	Enter 00 TPF that has been sent to your email Enter the Given 017P Address, for Validation so as to proceed with the TIN Registration. 325594
	Submit

Application fields will be displayed to select/capture application details.

	TAXPAYER PORTAL
Taxpayer	Homo / Self Service / Non Resident Taxpayer Identity Number Registratio
Registration	TIN Application
TIN Application	· · · · · · · · · · · · · · · · · · ·
Check Registration Status	Service Provider Particulars
	Business Sector *
	<b>⊘</b> Add
	Business Name
	Physical Address
	Country of Residence  City / Region  Street
	Contact Person Particulars
	© 2022

Select business sector and buisness activity and click Add

For more than one activity, repeat the same process to add another activity

NB: Select a sub-business activity for a business activity with sub-business activities.

Taxpayer Registration	Home / Self Service / Non Resident Taxpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Service Provider Particulars
	Business Sector * Software and Updating  System software
	Business Name
	Physical Address
	Country of Residence   City / Region    Street
	Contact Person Particulars
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Click Delete to delete business sector, business activity and sub business activity if any.

	≡	TAXPAYER PORTAL					
Taxpayer				Home / Self Service /	Non Resident Taxpayer Identity Number Registration		
Registration		TIN Application					
TIN Application		TIN Application					
Check Registration Status		Service Provider Particulars					
		Business Sector	Business Activity	Sub Business Activity	Action		
		Software and Updating	System software		Delete		
		Business Sector *	•	Business Activity *	~		
					OAdd		
		Business Name					
			Physical Ac	ddress			
					© 2022 Tanzania Revenue Authority. All rights reserved		

#### Capture business name

	=	TAXPAY	ER PORTAL	
Taxpayer Registration			Home / Self Service / No	on Resident Taxpayer Identity Number Registration
TIN Application	TIN Application			
Check Registration Status		Service Provider	Particulars	
	Business Sector	Business Activity	Sub Business Activity	Action
	Software and Updating	System software		Delete
	Business Sector *	•	Business Activity *	•
				OAdd
	AFRO STREAMING			
		Physical Ad	dress	
			¢	2022 Tanzania Revenue Authority. All rights reserve

#### **Under Physical Address;**

Select country of residence, city/region and capture street.

#### Under Contact Person Particulars;

Capture Full name, select phone country code, capture phone number and Passport No.

#### Under service provider contact;

Capture Landline and valid website link.

<u> </u>	≡	TAXPAYER PORTAL					
Taxpayer		Physical Address					
Registration		Country of Residence	•	City / Region	•	Street Moore	
TIN Application							
Check Registration Status				Contact Perso	n Particulars		
		Full Name Michael Keane		Phone Code Ireland +353	•	Mobile Phone Number 143709699	
		Passport No D23146291					
				Service Provi	der Contact		
		Landine +353143709699			Website Link * general.com		
			Serv	vice Provider Soci	al Media Account(s	)	-
		Social Media Name Facebook		•	Facebook username	SUCCESS	
						Valid website URL was gi	ven

#### REGISTRATION OF NON-RESIDENT ELECTRONIC SERVICE PROVIDER/SUPPLIER

Select social media name i.e., Facebook, YouTube, Twitter, Instagram, capture the username and click Add.

Click Delete to delete Social Media Account.

	≡	TAXPAYER PORTAL		
Taxpayer Registration		Service	Provider Social Media Account(s)	
Registration		Social Media Account Name	Social Media Account	Action
TIN Application		Facebook	https://www.facebook.com/fifty11	Delete
Check Registration Status		YouTube	https://www.youtube.com/sixty12	Delete
		Twitter	https://www.twitter.com/seventy44	Delete
		Instagram	https://www.instagram.com/thirty10	Delete
		Social Media Name	✓ Instagram username	
		Attachment(s)   Please attach the bu	siness certificate(s) and Certificate of Incorporation	on for Entities
		Individual Attachment Type Business Certificate	Choose Files No file chosen	
			Declaration	
			© 2022 Ta	anzania Revenue Authority. All rights rese

Choose file to attach a Business certificate.

NB: Business certificate attached should be in PDF format.

The file size should not exceed 10 MBs.

<u> </u>	≡	TAXPAYER PORTAL			
Taxpayer		Service	Provider Socia	al Media Account(s)	
Registration		Social Media Account Name		Social Media Account	Action
TIN Application		Facebook		https://www.facebook.com/fifty11	Delete
Check Registration Status		YouTube		https://www.youtube.com/sixty12	Delete
		Twitter		https://www.twitter.com/seventy44	Delete
		Instagram	1	https://www.instagram.com/thirty10	Delete
		Social Media Name	•	Instagram username	
		Attachment(s)   Please attach the bu	vsiness certifica	te(s) and Certificate of Incorporati	Ond for Entities
					Tanzania Revenue Authority. All rights re

Check the declaration checkbox and click submit.

	≡		TAXPA	YE	R PORTAL	
Taxpayer Registration		Instagram	https://www.instagram.com/thirty10		s://www.instagram.com/thirty10	Delete
		Social Media Name	*	I	Instagram username	
TIN Application						
Check Registration Status		Attachment(s)   Please attach the bu	isiness certifica	ate	(s) and Certificate of Incorporati	on for Entities
		Business Certificate	•	[	Choose Files BUSINESS FICATE.pdf	
			Declara	atio	File size: 0.41MB	
			Declarat	ation		
		the undersigned, do hereby declare that the particulars given abo amendment module in T			to best of my knowledge and that any change of details ithin thirty days from the date of change.	s shall be made through the TIN
			Subm	nit	>	
					© 2022	Tanzania Revenue Authority. All rights i

A Reference Number for the application will be provided

	■ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Taxpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Individual Registration Entity Registration * Non-Resident Individual Registration Your Application has been processed
	Successful Email Your Application Reference Number is: 100549221
	take a copy for Tracking your Application. Phone Code   Mobile Phone Number
	Enter the Email and valid mobile phone number. OTP will be sent to your email address for verification so as to proceed with the Application.
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Click Check Registration Status, capture the reference number and click submit.

@	■	
Taxpaver	Home / Se	If Service / Check Registration Status
Taxpayer Registration TIN Application Check Registration Status	Check Taxpayer Registration Status	
	© 2022 Tanzania	a Revenue Authority. All rights reserved.

The registration status of the application will be displayed.

	■ TAXPAYER PORTAL	
Taxpayer Registration	Home Check Taxpayer Registration	/ Self Service / Check Registration Status
TIN Application	Status	
Check Registration Status	Application Status: APPROVED (RM)	
	101839014 Submit	Tanzania Revenue Authority. All rights reserved.

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A notification message with Taxpayer Identification Number (TIN) and Value Added Tax Registration Number (VRN) will be sent to your email.

GMX	Image: Second secon	<b>Q</b> Search	<b>U</b> Log out
Compose E-mail	□ ∨ Delete Spam Reply ∨ Forward Move ∨ Sort ∨ □ ∨ ↑ ↓		
Re: Non Residence TIN Registration	✓ e-filing@tra.go.tz       12/9/2022 ☆         Non Residence TIN Registration       ➡ Fullscreen ☆         → From:       e-filing@tra.go.tz ●         12/9/2022 at 12/47 PM ■		
Unread E-mails Favorites Inbox 🔧 😏	Non Residence TIN Registration     Your registration has been completed successfully. Your Tax Identification       ORX service     12/9/2022 1/2       Thank you for registering!     12/9/2022 1/2		
<ul> <li>Display additional folders</li> <li>Trash</li> <li>Spam</li> <li>Sent</li> <li>Drafts</li> <li>+ New folder</li> </ul>	<b>Disclaimer</b> The Information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.		
+ Add e-mail account	This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.		

#### 3.2 Entity Registration

URL: https://taxpayerportal.tra.go.tz

Open the above URL and click services



#### Click Digital Tax Registration

TANZANIA REVENUE AUTHORITY ISO 9001: 2015 CERTIFIED		PORTAL	<b>Login Login</b>
	Do it (		
Apply for TIN Apply and Register for Taxpayer's Identification Number by providing	■ pply for Driving License for provisional driving so as to attend driving and apply for new driving	Register Motor Vehicle Register imported motor vehicles and Change motor vehicle ownership	Digital Tax Registration

#### **Click Entity Registration**

	■ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Texpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Individual Registration Entity Registration Enter the Email and valid mobile phone number. * Non-Resident Entity Registration
	OTP will be sent to your email address for verification Email so as to proceed with the Application.
	Phone Code   Mobile Phone Number
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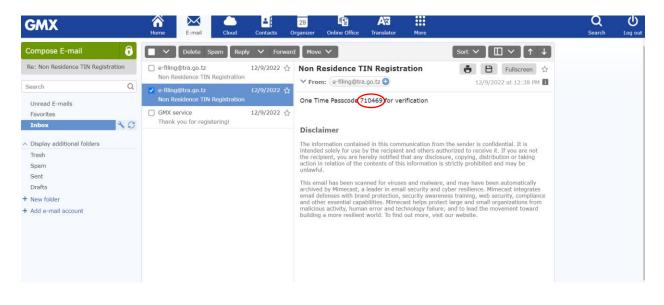
Capture business e-mail address, select Phone country code, complete phone number (9 digits) and click proceed.

	■ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Taxpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Individual Registration Entity Registration  Four email and valid mobile phone number.  OTP will be sent to your email address for verification so as to proceed with the Application  From Code United Kingdom +44  Fro
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One Time Passcode (OTP) will be sent to your email.

<u> </u>	$\equiv$ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Texpeyer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Individual Registration           Enter OTP that has been sent to your email         * Non-Resident Entity Registration           Address, for Validation so as to proceed with the TIN Registration.         Enter the Given OTP
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Login your email address to retrieve the One Time Passcode (OTP)



#### Capture One Time Passcode (OTP) and click submit

<u> </u>	■ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Servica / Non Resident Taxpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Individual Registration Entity Registration * Non-Resident Entity Registration * Non-R
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Application fields will be displayed to select/capture application details.

	=	TAXPAYER PORTAL
Taxpayer		Home / Self Service / Non Resident Taxpayer Identity Number Registration
Registration		
TIN Application	Т	'IN Application
Check Registration Status		Service Provider Particulars
	E	Entity Type *
	E	Business Sector *
	E	Business Name
		Physical Address
	(	Country of Residence City / Region Street successful © 2022

Select an Entity type as Partnership, Corporation, State Owned Enterprise, State Affiliated Enterprise and Joint Venture.

<u> </u>	■ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Taxpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Service Provider Particulars
	Physical Address
	Country of Residence   City / Region  Street
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Select business sector and buisness activity and click Add

For more than one activity, repeat the same process to add another activity

NB: Select a sub-business activity for a business activity with sub-business activities

<u> </u>	■ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Taxpayor Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Service Provider Particulars
	Physical Address
	Country of Residence  City / Region  City / Region City / Region City / Region  C

Click Delete to delete business sector, business activity and sub business activity if any.

<u> </u>	$\equiv$		TAXPAY	ER PORTAL			
Taxpayer Registration					Home / Self Service / Non Resid	ent Taxpayer Identity Number Re	gistration
TIN Application		TIN Application					
Check Registration Status		Service Entry Type * Corporation	Provide	r Particulars		×	
		Business Sector	Bus	iness Activity	Sub Business Activity	Action	
		Music,films and games including gaming activities	Stree	aming services		Delete	
		Business Sector *	•	Business Activity *		•	
						<b>O</b> Add	
		Business Name					
					© 2022 Ta	nzania Revenue Authority. All rig	hts reserved.

#### Capture business name.

	=		TAXP	AYER PORTAL		
Taxpayer Registration					Home / Self Service / Non Resident	Taxpayer Identity Number Registr
TIN Application	TIN Applica	ation				
Check Registration Status	Entity Type * Corporation	Se	rvice Provic	ler Particulars		•
		Business Sector Music,films and games including gaming activities		Business Activity Streaming services	Sub Business Activity	Action Delete
	Business Sector		•	Business Activity *		~
						€Add
	Business Name Bwandy Internat	onal Services				
			Physical	Address	© 2022 Tanze	nia Revenue Authority. All rights r

#### Under Physical Address;

Select country of residence, city/region and capture street.

#### **Under Contact Person Particulars;**

Capture Full name, select phone country code, capture phone number and Passport No.

#### Under service provider contact;

Capture Landline and valid website link.

	TAXPAYER PORTAL					
Taxpayer		Physic	cal Address			
Registration	Country of Residence United Kingdom	✓ City / Rugen		Street Cheetham Deansgate Hill		
IN Application						
Theck Registration Status		Contact Pe	rson Particulars			
	Full Name Remo Freuler	Phane Cade United Kingdom +44	*	Multila Phana hambar 744567380		
	Passport.No GBF536790					
		Service P	rovider Contact		_	
	Landine +44054278380		Wetente Link * bwandy.com		1	
		Service Provider S	Social Media Account	(s)		
	Tincle Mette Name You/Tube		YouTube username			
				J SUCCOSS		
				© 2022 Valid website URL wit	as given	

Select social media name i.e., Facebook, YouTube, Twitter, Instagram, capture the username and click Add.

	■ TAXPAYER PORTAL
Taxpayer	Service Provider Social Media Account(s)
Registration	Social Media Name YouTube YouTube bywand/
TIN Application	
Check Registration Status	Attachment(s)   Please attach the business certificate(s) and Certificate of Incorporation for Entities
	Included Attachment Type Business Certificate Choose files No file chosen
	Entry Attachment Type * Certificate of Incorporation  Choose files No file chosen
	Declaration
	Declaration
	I, the undersigned, do hereby declare that the particulars given above are correct and complete to best of my knowledge and that any change of details shall be made through the TIN amendment module in TRA website (www.tra.go.tz) within thirty days from the date of change.
	Sdmt
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Click Delete to delete Social Media Account.

<u> </u>	≡	TAXPAYER PORTAL						
Taxpayer Registration		Service Provider Social Media Account(s)						
		Social Media Account Name		Social Media Account	Action			
TIN Application		YouTube		https://www.youtube.com/bwandy	Delete			
Check Registration Status		Twitter		https://www.twitter.com/bwandy	Delete			
			Facebook	https://www.facebook.com/bwandy		Delete		
					Instagram		https://www.instagram.com/bwandy	Delete
					Social Media Name	•	Instagram username	
		Attachment(s)   Please attach the b	usiness certifica	te(s) and Certificate of Incorporation	OAdd on for Entities			
		Individual Attachment Type Business Certificate	*	Choose files No file chosen				
		Entry Attachment Type * Certificate of Incorporation	•	Choose files No file chosen				
					© 2022 Tanzania Revenue Authority. All rights reser			

Choose file to attach a Business certificate and a Certificate of Incorporation.

**NB:** Business certificate and Certificate of Incorporation attached should be in PDF format.

The file size should not exceed 10 MBs.

<u> </u>		TAXPAYER PORTAL						
Taxpayer Registration	Service Provider Social Media Account(s)							
TIN Application		Social Media Account Name			Social Media Account	Action		
Check Registration Status		YouTube			https://www.youtube.com/bwandy	Delete		
		Twitter			https://www.twitter.com/bwandy	Delete		
		Facebook			https://www.facebook.com/bwandy	Delete		
		Instagram			https://www.instagram.com/bwandy	Delete		
		Social Media Name		•	Instagram username			
		Attachment(s)   Please attach the business certificate(s) and Certificate of Incorporation for Entities						
		Individual Attachment Type Business Certificate		-	Choose files BUSINESS IFICATE.pdf			
		Entry attachment Type * Certificate of Incorporation		-] [	File size 0.51MB Choose files CERTIFICARATION pdf			
			[	Declarat	File size: 0.03MB			
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Check the declaration checkbox and click submit

	=	TAXPAYER PORTAL	
Taxpayer Registration		Social Media Name    Instagram username	•
TIN Application Check Registration Status		Attachment(s)   Please attach the business certificate(s) and Certificate of Incorporation for Entities	
		Individual Attachment Type Business Certificate	
		Ently Attachment Type * File size: 0.51MB Certificate of Incorporation * Choose files   CERTIFICA:RATION pdf	
		File size: 0.03MB	
		Declaration	1
		the undersigned, do hereby declare that the particulars given above are correct and complete to best of my knowledge and that any change of details shall be made through the TIN amendment module in TRA website (www.tra.go.tz) within thirty days from the date of change.	
		Submit	Ŧ
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A Reference number for the application will be provided

	$\equiv$ TAXPAYER PORTAL
Taxpayer Registration	Home / Self Service / Non Resident Taxpayer Identity Number Registration
TIN Application	TIN Application
Check Registration Status	Individual Registration       Entity Registration         Your Application has been processed Successful Your Application Reference Number is: 100549221       * Non-Resident Individual Registration         Enter the Email and valid mobile phone number.       Phone Code       Mobile Phone Number         OTP will be sent to your email address for verification.       Proceed       Proceed
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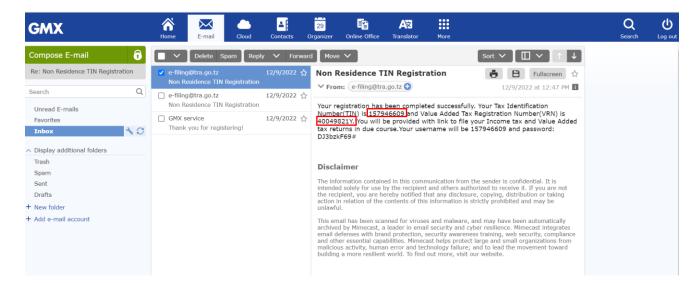
Click Check Registration Status, capture the reference number and click submit.

<b></b>	$\equiv$ TAXPAYER PORTAL
Taxpayer	Home / Setf Service / Check Registration Status
Taxpayer Registration TIN Application Check Registration Status	Check Taxpayer Registration Status
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The Registrations status of the application will be displayed.

	■ TAXPAYER PORTAL	
Taxpayer Registration	Но	me / Self Service / Check Registration Status
TIN Application	Check Taxpayer Registration Status	
Check Registration Status	Application Status: APPROVED (RM)	
	Application Reference Number 101839014 Submit	
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A notification message with Taxpayer Identification Number (TIN) and Value Added Tax Registration Number (VRN) will be sent to your email.



REGISTRATION OF NON-RESIDENT ELECTRONIC SERVICE PROVIDER/SUPPLIER

#### 4.0 SUPPORT CONTACTS

In case of any enquiries, do not hesitate to contact Tanzania Revenue Authority through the following means;

 Phone number:
 0800 750075

 0800 780078

Email Address: <u>service@tra.go.tz</u>

Social Media pages: Facebook: tratanzania Twitter: @tratanzania Instagram: @tratanzania